

How to: Register your Connect Card

Registering your Connect Card provides card holders with a host of benefits including access to online purchasing, balance protection and Autoloads among other things. Registering your card is simple and the following guide will walk you through this process step by step.

To begin you'll need to visit www.connecttransitcard.com

Click on the "Register your existing card" link and you're on your way.

Select Language ▼

CONNECT THE EASY WAY TO PAY
TRANSIT CARD

Questions?
Dial: 916.321.BUSS (2877)
TTY: 916.483.4327

Home | How It Works | Frequently Asked Questions | Events | Sales Outlets | Login

CONNECT CARD IS HERE!
Click here to learn more!

Regional Transit | EL DORADO TRANSIT | e-tran
PLACER COUNTY TRANSIT
Roseville Transit
YoloBus | Yuba-Sutter Transit

Already have a Card?
Register your Connect Card to receive benefits like balance protection, automatic, and online account management.
Register your existing card

Order a New Card
Order a Connect Card loaded with fare and get it mailed directly to you.
Get a new card

Check Balance
Connect Card Number
Security Code
What is this?
Submit

Discount Rider | Contact Us | Privacy & Conditions | Transit Policy | Refund Policy | Corporate Accounts | Site Map

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If you already have a Connect Card account you can log in as a returning customer, but if this is your first time setting up a Connect Card account or you wish to create a new account for this card, select create account on the right hand side of the screen.

Select Language ▼

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Register your Connect Card

Returning Customer

* Username

* Password

[Forgot password?](#)

* marked fields are required

New Customer

Get Started

Use the links below to start

- [▶ Get a Card](#)
- [▶ Check Balance](#)
- [▶ Find a Retailer](#)

Discount Rider

If you are eligible for Discount fare (as a senior, student, or individual with a disability), you MUST visit a participating [Customer Service Center](#) to exchange your current transit agency-issued photo ID, or obtain a new photo ID printed on a Connect Card.

Please bring your [completed application](#) and proof of eligibility (required) to one of the participating Customer Service Centers below. All eligible discount riders must apply in-person.

ONLY A CONNECT CARD WITH PHOTO ID SERVES AS VERIFICATION TO RIDE AT THE DISCOUNTED RATE*

In order to create your account you will need to fill out all of the required information and agree to the terms and conditions at the bottom of the page. The information given on this page is used to give you access to your online account and allow the Connect Card team to mail you new and replacement Connect Cards in the future.

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Create Account Register Card Submit

Register your Connect Card

Create Account

Please create an account to register your Connect Card. Registered Connect Cards receive benefits like Balance Protection, Autoload, and Online Account Management (including card history and balance).

Login Information

* Username

* Password

* Confirm new password

Very strong

* Place of Birth

What is this?

Security Question 1

In what city or town did your mother and father meet?

* Response

Security Question 2

In what city or town was your first job?

* Response

Personal Information

* First name

Get Started
Use the links below to start

- ▶ Get a Card
- ▶ Check Balance
- ▶ Find a Retailer

Next you will need to input your Connect Card number and security code and click continue.

Select Language

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Create Account Register Card Submit

Register your Connect Card

Enter Connect Card information

* Connect Card Number

* Security Code

Previous Continue

* marked fields are required.

This card is the property of the Connect Card Consortium.
When using this card, you hereby agree to comply with the Consortium's Fair Practices and Fair Resolutions, as amended.
The right to possess this card may be revoked at any time. It must be surrendered upon demand of the Issuing Operator or Inspector, without refund, under the following conditions: (1) Possession or use by other than the person to whom issued; (2) Alteration of this card or alteration or unauthorized disclosure; (3) Violation of applicable laws and ordinances, resolutions, rules or regulations.
Please display the card to the Operator at time of boarding a bus and at other times on a bus or rail vehicle if requested by an Operator or Inspector.
If found, please stop in U.S. mailbox - Postmaster: Return postage guaranteed.
Sacramento Regional Transit - P.O. Box 2150 - Sacramento, CA 95812-2150
For Transit Info, Dial 916.321.2877 or 916.321.2877
TDD 916.483.4327

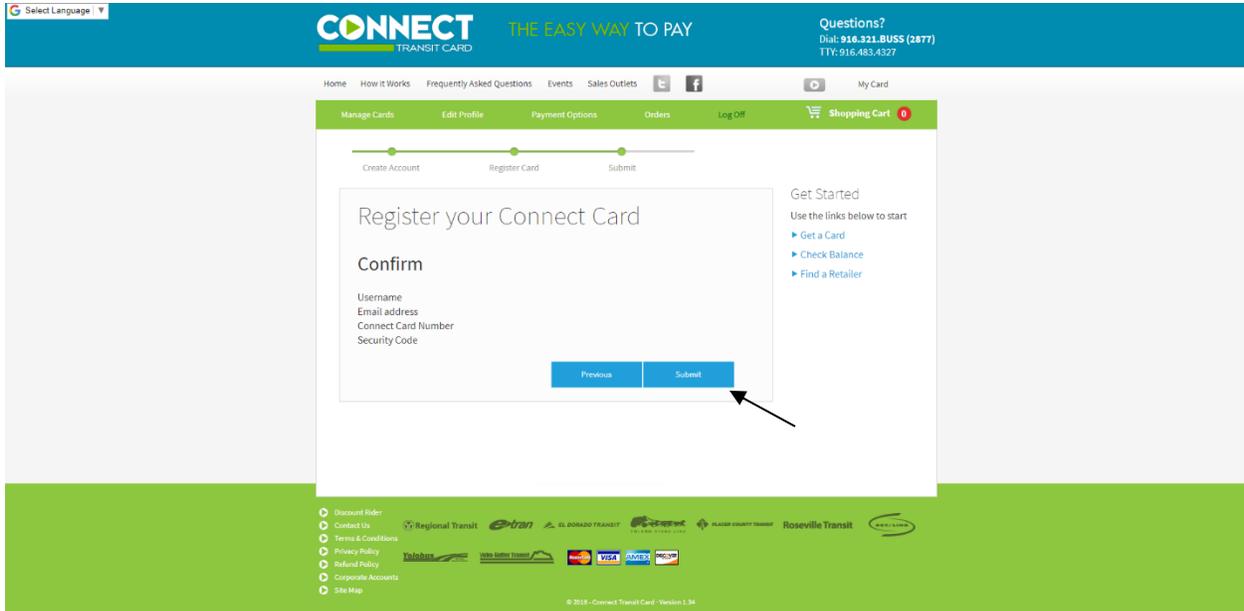
Security Code

Connect Card Number

Get Started
Use the links below to start

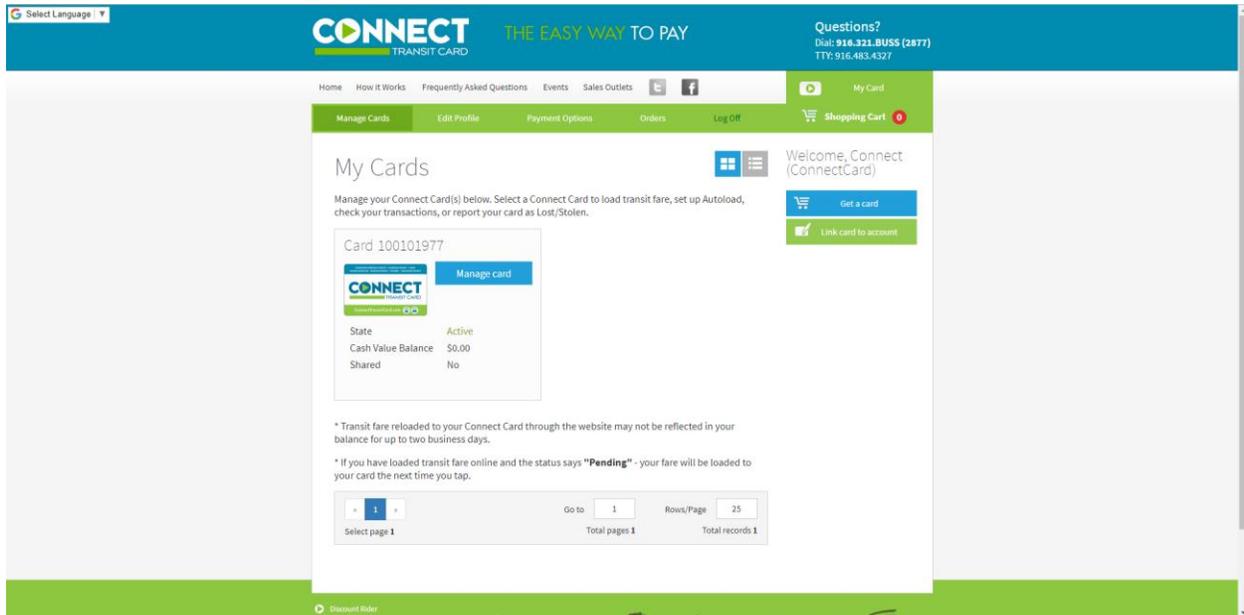
- ▶ Get a Card
- ▶ Check Balance
- ▶ Find a Retailer

Finally, verify your information and click Submit to create your account. You should receive email shortly afterwards confirming your account setup.



This is the confirmation page that you have registered your card.

Once your account creation has been completed, you will be automatically directed to the landing page you will see when you login in the future. For assistance in purchasing fares online, setting up Autoloads and other online account management features please visit the “How it Works” page for additional video tutorials.



Note: if the status of your card says “Pending”, it will change to “Active” once you tap your card to the card reader on the bus or at the Light Rail station the first time in the month.